



## Panel Discussion with Technicians in Non-Traditional Roles

DATE: November 9, 2024  
PRESENTED BY: Johanna Pantig, Panelists: Christy Hughes, Tiffany Josef, Jenny Yan

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## Disclosure Statement

- None of the faculty for this activity have relevant financial relationships with ineligible companies to disclose

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## Learning Objectives

- Discuss different pathways to becoming a technician
- Explain how roles and experiences can shape non-traditional technician careers
- Summarize the roles and responsibilities for non-traditional technician positions
- Provide advice to aspiring technicians about the pathways to becoming a technician and the diverse opportunities available

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### Pre-Assessment Questions - 1



How can previous work experience impact a pharmacy technician's role?

- A. It has no impact on their responsibilities
- B. It can lead to advanced roles or specialized positions
- C. It limits their career options

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### Pre-Assessment Questions - 2



What is a potential outcome for pharmacy technicians who take on leadership roles in non-traditional settings?

- A. Leadership roles are less common in non-traditional settings
- B. They may experience increased job satisfaction and career advancement
- C. It often leads to a decrease in job responsibilities

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### Pre-Assessment Questions - 3



What is a potential outcome for pharmacy technicians who take on diverse roles in their careers?

- A. They may develop a broader knowledge base, gaining valuable insights and practical concepts that enhance their understanding of various pharmacy functions
- B. Diverse roles are less common in non-traditional settings
- C. It often leads to a decrease in job responsibilities

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## Pre-Assessment Questions - 4



Which of the following pieces of advice would you consider most important when exploring non-traditional roles as a pharmacy technician?

- A. Reach out to organizations/departments for shadowing opportunities to explore different pharmacy technician career paths
- B. Always ask questions and stay curious, as this mindset is essential for continuous learning and growth
- C. Make a professional goal and evaluate/revise it every year to align with your values
- D. All of the above

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## Pathways to Become a Technician



OHSU  
Technician  
Tier  
Structure



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## Pathways to Become a Technician



OHSU  
Technician  
Career  
Ladder

Position	Licensed Technician Certification Requirement	Work Experience / Knowledge
Technician 1	No	
Technician 2	Yes	1-year
Technician 3	Yes	2-years
Lead	Yes	6-months in assignment area
Program Technician 1	Preferred	3-years
Program Technician 2	Preferred	5-years
Senior Trainer	Yes	Inpatient and Outpatient experience AND 3-year experience providing training
Supervisor	Yes	1-year leading staff AND 2-year program coordination
Manager	Yes	2-year leading staff AND 3-year program coordination

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### Traditional vs Non-Traditional Settings and Roles



Settings		Roles
Traditional	Non-Traditional	Non-Traditional
Community / Outpatient	Billing	System Analyst
Inpatient	Compliance	Prior Authorization
Mail Order	Purchasing	Med Reconciliation
Long Term Care	Information Technology (IT)	Risk Evaluation and Mitigation Strategies (REMS)
Ambulatory	Investigational	Benefits
Home Infusion	Specialty	Vaccine Techs
		Supervisor/Manager



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### Meet the Panelists



Christy Hughes	Tiffany Josef	Jenny Yan
Pharmacy Technician Manager	Pharmacy Technician Supervisor	IV Coordinator (Program Tech 2)



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A Day  
in the  
Life

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## Summary

- **Career Pathways:** Pharmacy technicians can enter the field by leveraging transferable skills from previous roles, leading to unique learning experiences and various career opportunities.
- **Roles and Responsibilities:** Technicians who are leaders in the field, including managers, supervisors, and coordinators, play a vital role in health care by handling specialized tasks like medication management and research while adapting to the ever-changing needs of the field to ensure the best care for patients.
- **Advice:** We shared some valuable advice for anyone exploring non-traditional diverse careers, emphasizing how important personal growth and proactive engagement can be on your journey.

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### Pre-Assessment Questions - 1



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### Pre-Assessment Questions - 1



How can previous work experience impact a pharmacy technician's role?

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- C. It limits their career options

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### Pre-Assessment Questions - 2



What is a potential outcome for pharmacy technicians who take on leadership roles in non-traditional setting?

- A. Leadership roles are less common in non-traditional settings
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- C. It often leads to a decrease in job responsibilities

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### Pre-Assessment Questions - 2



What is a potential outcome for pharmacy technicians who take on leadership roles in non-traditional settings?

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### Pre-Assessment Questions - 3



What is a potential outcome for pharmacy technicians who take on diverse roles in their careers?

- A. They may develop a broader knowledge base, gaining valuable insights and practical concepts that enhance their understanding of various pharmacy functions
- B. Diverse roles are less common in non-traditional settings
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### Pre-Assessment Questions - 3



What is a potential outcome for pharmacy technicians who take on diverse roles in their careers?

- A. **They may develop a broader knowledge base, gaining valuable insights and practical concepts that enhance their understanding of various pharmacy functions**
- B. Diverse roles are less common in non-traditional settings
- C. It often leads to a decrease in job responsibilities

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### Pre-Assessment Questions - 4



Which of the following pieces of advice would you consider most important when exploring non-traditional roles as a pharmacy technician?

- A. Reach out to organizations/departments for shadowing opportunities to explore different pharmacy technician career paths
- B. Always ask questions and stay curious, as this mindset is essential for continuous learning and growth
- C. Make a professional goal and evaluate/revise it every year to align with your values
- D. All of the above

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### Pre-Assessment Questions - 4



Which of the following pieces of advice would you consider most important when exploring non-traditional roles as a pharmacy technician?

- A. Reach out to organizations/departments for shadowing opportunities to explore different pharmacy technician career paths
- B. Always ask questions and stay curious, as this mindset is essential for continuous learning and growth
- C. Make a professional goal and evaluate/revise it every year to align with your values
- D. All of the above

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## Thank You




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